cornerstone

EPIC Cache DBA Support Services

Cornerstone Data Systems, Inc.

Your data is your business's most valuable asset. So give your databases the care and attention they deserve while still minimizing cost, and reducing the workload of your IT staff. The numerous benefits of remote database administration are all within reach.

So don't get left behind. Get in touch with Cornerstone today. Our consultants can answer any questions you may have about our process, and we'd be happy to discuss a customized remote DBA solution for your company based on your particular needs, IT infrastructure, and budget.

WHY COMPANIES CHOOSE US?

- We provide a personalized experience
- Thought & strategic leadership is included for all our clients
- Flexible arrangements working on-site or remote
- Boutique services, so that you don't pay for services you don't need
- One-on-one support & training for your staff
- We provide you with expert-level resources with real world experience

Cornerstone Data Systems, Inc. (CDSi) offers EPIC Cache DBA Services for healthcare organizations seeking to augment their staff or looking to be in compliance with EPIC Good Maintenance. EPIC Cache DBA Support is provided remotely via secure VPN access.

Services Provided

- Provide expert advice on best practice opportunities.
- Assess staff skill levels and overall areas for improvement.
- Provide initial environment assessment.
- Work closely with staff to develop and maintain OS, Caché, and Epic security models
- Perform EPIC refreshes on demand or scheduled.
- Print device setup, testing, and troubleshooting
- Maintain system setup and configuration documentation
- Provide 24×7 support as needed
- Provide go-live and post go-live support
- Install, upgrade and support Caché instance(s).
- Install, upgrade and support EpicCare EHR server system.
- Implement and support cluster services using IBM PowerHA, VMWare.
- Implement and support data storage requirements.
- Implement and support data replication using Caché Shadowing or Mirroring.
- Install, upgrade and support Reporting and DR instances.
- Find and resolve database performance issues
- Backup and recovery procedures (e.g. storage, schedule, validate).
- Implement and support disaster recovery objectives.
- Administration of security access (Add, modify and remove access)

CONTACT US FOR MORE INFORMATION